



This contract is valid for the period of the full liner warranty of 1 year plus a BONUS of two (2) additional years for purchasing the program. The only product this service contract covers is an outdoor, professionally installed above ground residential pool liner.

In this contract "Consumer" shall mean a person who purchased, then had installed an above ground pool liner as described above, manufactured from GLI Pool Products (hereafter referred to as "GLI"). Any pool liner manufactured by "GLI" which is covered by this contract must be installed in accordance with GLI liner installation instructions that are enclosed in every liner and available on the GLI website at www.glipoolproducts.com. If there are installation questions, please call 1-800-448-2343 and ask for Technical Assistance.

## **OBLIGATION OF GLI**

In the event that the vinyl liner manufactured by GLI and installed in a consumer's pool has a defect which is due to improper sealing of the seams or bead, GLI shall be responsible for the cost of the shipping charges, labor and materials incurred in the repair or replacement of the liner up to the maximum amount of the Liner Doctor Protection Program -"LDPP" (see below). In all cases, GLI shall determine whether the liner covered by the LDPP is defective (as defined by this contract above).

GLI's LDPP obligation to the consumer holding a valid Extended Service contract and properly registered on the GLI website is up to \$300.00 and subject to the following conditions:

- The cost of labor incurred in the repair or replacement of the liner shall be limited to the actual repairs or replacement of the liner, including the pumping out of water in the pool, the refilling, but not including any repairs or reconstruction to the pool walls or coping.
- GLI shall not be obligated to pay under this agreement unless •
  it approves the repair center retained to replace or repair the
  liner. GLI may, at its discretion, elect to do the work or to retain its
  own 3rd party repair center depending on the type of repair or
  removal process necessary.
- GLI shall not be obligated under this agreement if the original installation of the liner was not carried out in accordance with GLI liner installation instructions contained in the owner manual or web site listed.

- GLI reserves the right to either repair the defective liner in the field, at the manufacturing facility or replace it.
- If under the terms of this agreement, GLI decides to replace the liner then this agreement shall terminate upon the completion of the installation of the new liner and A NEW LDPP would be required for the new liner.
- This contract may be passed on during the course of the policy to another consumer residing at the same address.
- All charges made under the terms of this agreement must be documented by proper receipts and/or invoices from parties doing the work or supplying materials to covered by this contract, prior to GLI making any payments. GLI has the final decision as to what is a fair and normal fee for certain work related to the replacement of the liner.
- If at any time, GLI determines violating any terms set forth in this contract caused the defect, the agreement is null and void.

Claims must be submitted within 60 days of replacement installation

This contract shall not become valid or in effect until the liner is installed and payment is made to the GLI customer (wholesale distributor, dealer or service company).

This contract is only valid in the United States of America

## Log-on to www.glipoolproducts.com to register your warranty. Below is the information you will need.

Order #:	Liner Serial #:	
Consumer Name		
City, State, Zip:		
Email :	Phone #:	
Liner Ship Date:	Dealer Name:	

